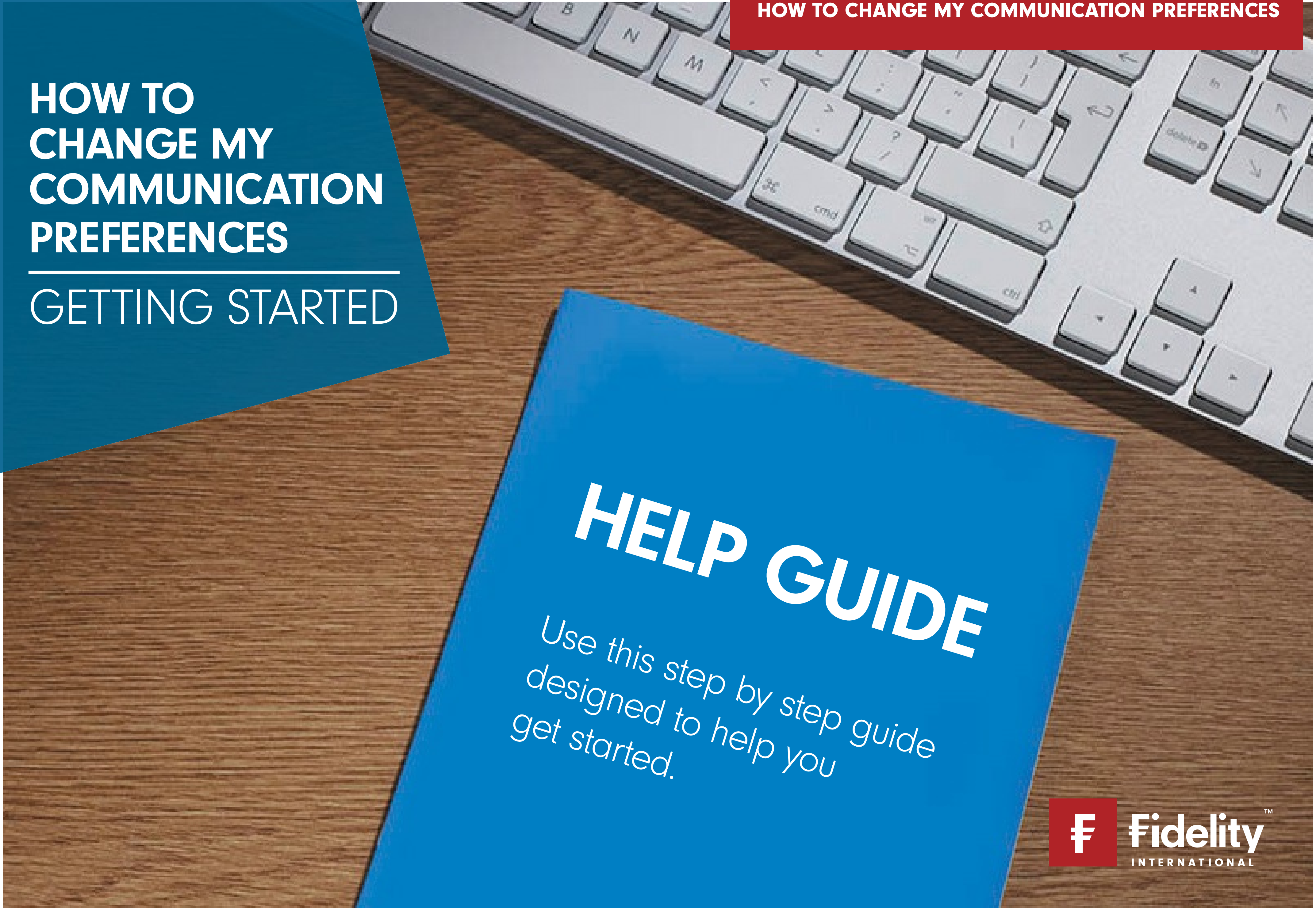
HOW TO CHANGE MY COMMUNICATION PREFERENCES

GETTING STARTED



Fidelity INTERNATIONAL

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How it works: If you're looking for help on a particular part of this guide, you can find the step you are trying to complete below, and then broken down into smaller tasks.

BEFORE YOU BEGIN

THINGS YOU WILL NEED

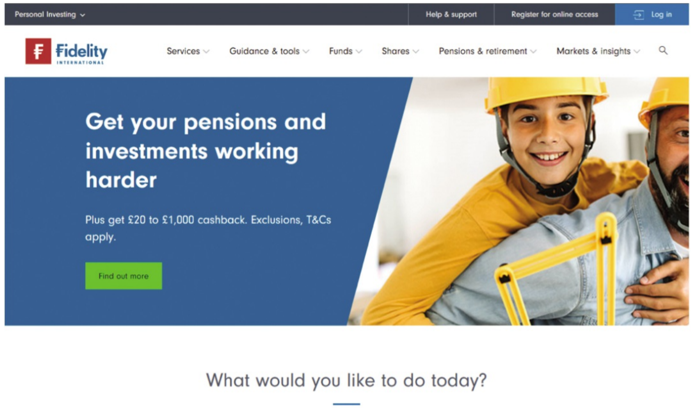
- Your login details

Important information

The images used in this guide are for illustration purposes only and should not be construed as recommendation to buy or sell any investments. When reviewing the performance of your investments, it's also important to remember that past performance is not an indicator of future performance. Fidelity Personal Investing does not give financial advice. If you need advice, please speak to a financial adviser.

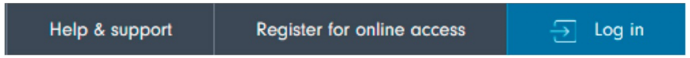
GETTING STARTED

Go to the Fidelity homepage

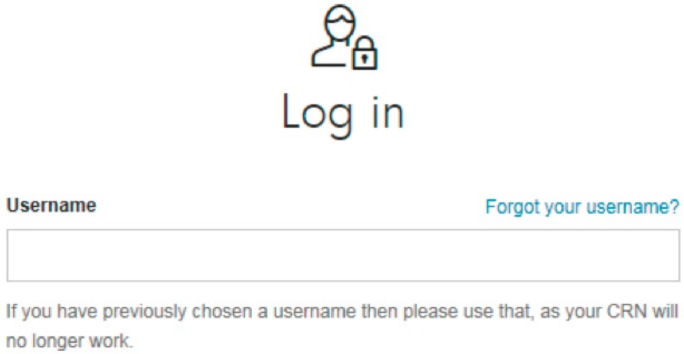


Homepage link: **www.fidelity.co.uk**

Select **Log in** at the top right corner of the page

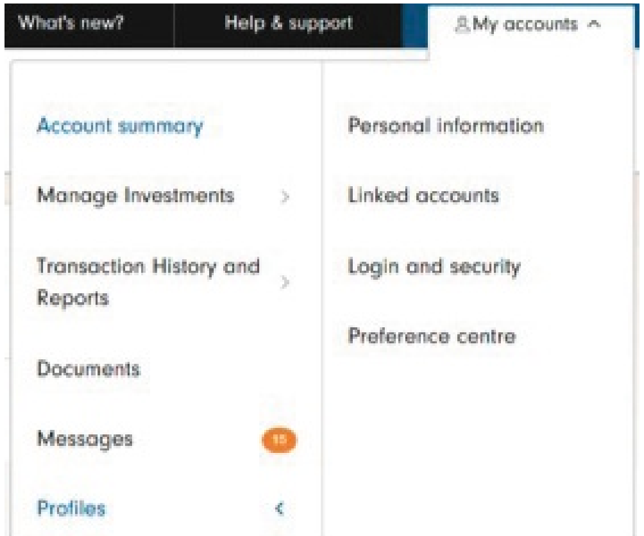


Log in with your username and password

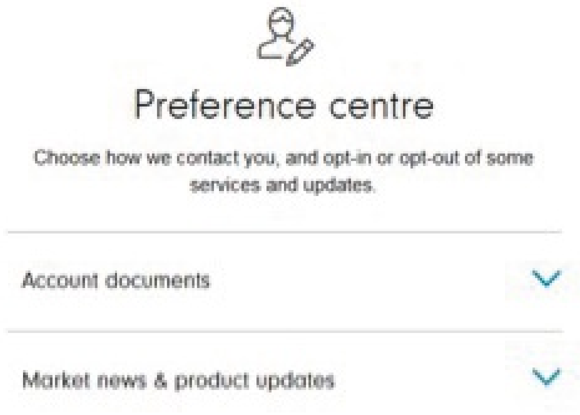


GETTING TO MY COMMUNICATION PREFERENCES

At the top right of the page, select **My accounts > Profiles > Preference centre**



Click on the arrow on the right to select which preferences you want to amend

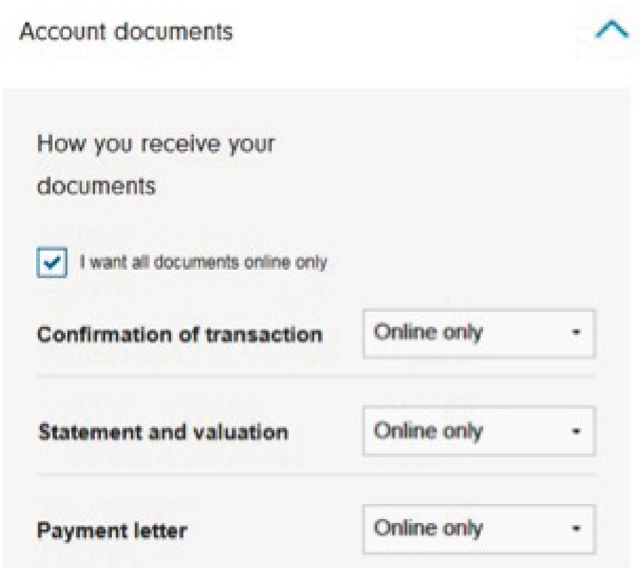


The Account documents option lets you select whether you want your documents delivered through paper or electronically. You can set your preferences at document level.

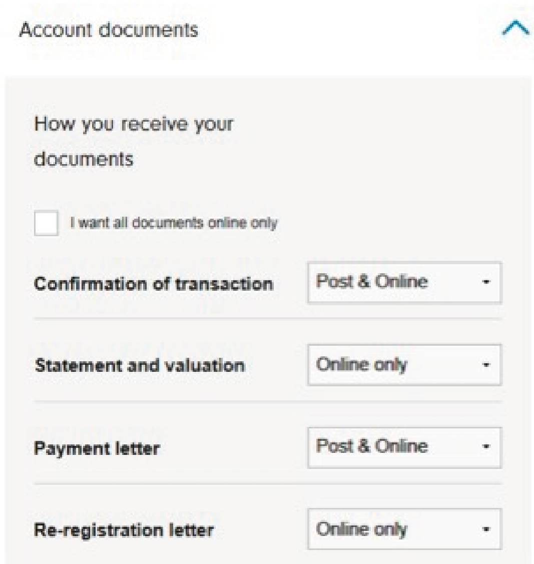
The Market news & product updates option enables you to receive information from us through SMS, phone or email.

ACCOUNT DOCUMENTS

Tick the box to have all documents delivered online only

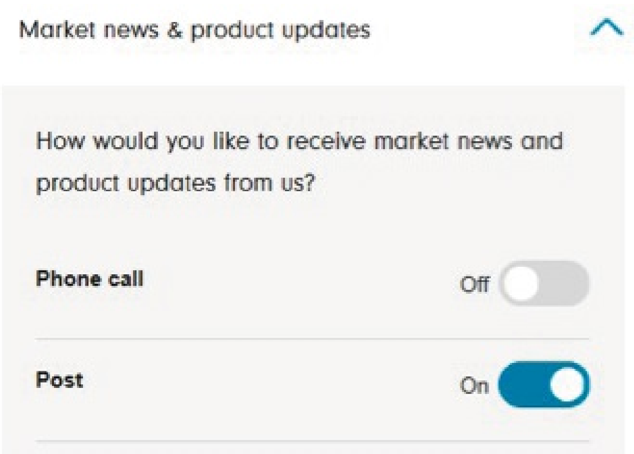


Or use the drop down options to set preferences for each type of document individually. If you choose to receive a document by post we will also provide an online copy for you.

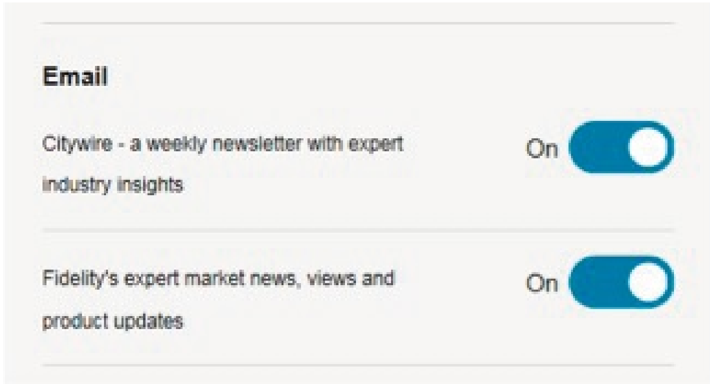


MARKET NEWS & PRODUCT UPDATES

You can select to receive news from us through phone call and / or post.



You can also select to receive email updates from both Citywire or Fidelity's experts.



THANK YOU

We hope you found this guide useful.
If you need help with another journey, you can find our other guides on our website.